

**FOCUS SURVEY**

QUESTION 1 How do you feel about the location of the new Medical Centre			
Skipped Question	Happy	I have some concerns	Unhappy
1	25	68	166
0.38%	9.62%	26.15%	63.85%

QUESTION 2 How do you propose to get to the centre					
Skipped Question	Car	Bus	Taxi	Walk	Don't know
3	129	37	7	66	70
1.15%	49.62%	14.23%	2.69%	25.38%	26.92%

QUESTION 3 Do you have any concerns about access			
Skipped Question	Yes	No	Don't know
3	201	22	34
1.15%	77.31%	8.46%	13.08%

QUESTION 4 If you plan to use public transport do you feel this is adequate for your needs			
Skipped Question	Yes	No	Don't know
49	6	141	64
18.85%	2.31%	54.23%	24.62%

QUESTION 5 What improvements, if any, do you think are needed to help you access the new Medical Centre			
Skipped Question	None needed	Some needed	Fundamental rethink needed
10	12	40	198
3.85%	4.62%	15.38%	76.15%

QUESTION 6 What services would you like to see offered at the new centre									
Skipped Question	GP services	Physiotherapy	Blood taking (Phlebotomy)	Consultant clinics / Outpatients	Health visitors	Occupational therapy	X-ray	Ultrasound	Other services
6	235	196	239	212	160	155	231	196	45
2.31%	90.38%	75.38%	91.92%	81.54%	61.54%	59.62%	88.85%	75.38%	17.31%

QUESTION 7 In terms of accessing the new medical facility, how do you think this will compare with access to the current town centre facilities			
Skipped Question	The same	Better	Worse
4	17	14	225
1.54%	6.54%	5.38%	86.54%

QUESTION 8 Would you be in favour of retaining some medical services in the town centre		
Skipped Question	Yes	No
2	245	13
0.77%	94.23%	5.00%

QUESTION 9 Do you feel you have been kept properly informed and consulted about opening the new Medical Centre			
Skipped Question	Yes	No	Not sure
3	10	232	15
1.15%	3.85%	89.23%	5.77%

QUESTION 10 How do you think residents should be kept informed going forward								
Skipped Question	Notices at surgeries	Surgery websites	Focus	Letters	Posters around town	Not sure	A dedicated and regularly updated website	Other
3	184	80	233	149	108	5	117	7
1.15%	70.77%	30.77%	89.62%	57.31%	41.54%	1.92%	45.00%	2.69%

TOTAL ANSWERED	260
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**TEST SURVEY**

QUESTION 1 How do you feel about the location of the new Medical Centre			
Skipped Question	Happy	I have some concerns	Unhappy
0	5	25	21
0.00%	9.80%	49.02%	41.18%

QUESTION 2 How do you propose to get to the centre					
Skipped Question	Car	Bus	Taxi	Walk	Don't know
0	28	6	3	22	11
0.00%	54.90%	11.76%	5.88%	43.14%	21.57%

QUESTION 3 Do you have any concerns about access			
Skipped Question	Yes	No	Don't know
0	41	5	5
0.00%	80.39%	9.80%	9.80%

QUESTION 4 If you plan to use public transport do you feel this is adequate for your needs			
Skipped Question	Yes	No	Don't know
7	3	23	18
13.73%	5.88%	45.10%	35.29%

QUESTION 5 What improvements, if any, do you think are needed to help you access the new Medical Centre		
Skipped Question	None needed	Some needed
2	5	44
3.92%	9.80%	86.27%

QUESTION 6 What services would you like to see offered at the new centre									
Skipped Question	GP services	Physiotherapy	Blood taking (Phlebotomy)	Consultant clinics / Outpatients	Health visitors	Occupational therapy	X-ray	Ultrasound	Other services
2	49	44	49	47	43	41	48	47	22
3.92%	96.08%	86.27%	96.08%	92.16%	84.31%	80.39%	94.12%	92.16%	43.14%

QUESTION 7 In terms of accessing the new medical facility, how do you think this will compare with access to the current town centre facilities			
Skipped Question	The same	Better	Worse
0	6	4	41
0.00%	11.76%	7.84%	80.39%

QUESTION 8 Would you be in favour of retaining some medical services in the town centre		
Skipped Question	Yes	No
0	47	4
0.00%	92.16%	7.84%

QUESTION 9 Do you feel you have been kept properly informed and consulted about opening the new Medical Centre			
Skipped Question	Yes	No	Not sure
0	4	43	4
0.00%	7.84%	84.31%	7.84%

QUESTION 10 How do you think residents should be kept informed going forward								
Skipped Question	Notices at surgeries	Surgery websites	Focus	Letters	Posters around town	Not sure	A dedicated and regularly updated website	Other
0	40	24	44	25	26	0	39	5
0.00%	78.43%	47.06%	86.27%	49.02%	50.98%	0.00%	76.47%	9.80%

TOTAL ANSWERED	51
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**ONLINE SURVEY**

QUESTION 1 How do you feel about the location of the new Medical Centre			
Skipped Question	Happy	I have some concerns	Unhappy
2	129	229	182
0.37%	23.80%	42.25%	33.58%

QUESTION 2 How do you propose to get to the centre					
Skipped Question	Car	Bus	Taxi	Walk	Don't know
16	343	28	2	93	60
2.95%	63.28%	5.17%	0.37%	17.16%	11.07%

QUESTION 3 Do you have any concerns about access			
Skipped Question	Yes	No	Don't know
2	352	142	46
0.37%	64.94%	26.20%	8.49%

QUESTION 4 If you plan to use public transport do you feel this is adequate for your needs			
Skipped Question	Yes	No	Don't know
76	32	213	221
14.02%	5.90%	39.30%	40.77%

QUESTION 5 What improvements, if any, do you think are needed to help you access the new Medical Centre			
Skipped Question	None needed	Some needed	Fundamental rethink needed
12	105	184	241
2.21%	19.37%	33.95%	44.46%

QUESTION 6 What services would you like to see offered at the new centre									
Skipped Question	GP services	Physiotherapy	Blood taking (Phlebotomy)	Consultant clinics / Outpatients	Health visitors	Occupational therapy	X-ray	Ultrasound	Other services
6	145	12	63	50	3	3	51	15	194
1.11%	26.75%	2.21%	11.62%	9.23%	0.55%	0.55%	9.41%	2.77%	35.79%

QUESTION 7 In terms of accessing the new medical facility, how do you think this will compare with access to the current town centre facilities			
Skipped Question	The same	Better	Worse
7	83	79	373
1.29%	15.31%	14.58%	68.82%

QUESTION 8 Would you be in favour of retaining some medical services in the town centre		
Skipped Question	Yes	No
7	482	53
1.29%	88.93%	9.78%

QUESTION 9 Do you feel you have been kept properly informed and consulted about opening the new Medical Centre			
Skipped Question	Yes	No	Not sure
4	58	432	48
0.74%	10.70%	79.70%	8.86%

QUESTION 10 How do you think residents should be kept informed going forward								
Skipped Question	Notices at surgeries	Surgery websites	Online	Letters	Posters around town	Not sure	A dedicated and regularly updated website	Other
2	33	13	151	134	4	184	21	0
0.37%	6.09%	2.40%	27.86%	24.72%	0.74%	33.95%	3.87%	0.00%

TOTAL ANSWERED	542								
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**COMBINED SURVEY**

QUESTION 1 How do you feel about the location of the new Medical Centre			
Skipped Question	Happy	I have some concerns	Unhappy
3	154	297	348
0.37%	19.20%	37.03%	43.39%

QUESTION 2 How do you propose to get to the centre					
Skipped Question	Car	Bus	Taxi	Walk	Don't know
19	472	65	9	159	130
2.37%	58.85%	8.10%	1.12%	19.83%	16.21%

QUESTION 3 Do you have any concerns about access			
Skipped Question	Yes	No	Don't know
5	553	164	80
0.62%	68.95%	20.45%	9.98%

QUESTION 4 If you plan to use public transport do you feel this is adequate for your needs			
Skipped Question	Yes	No	Don't know
125	38	354	285
15.59%	4.74%	44.14%	35.54%

QUESTION 5 What improvements, if any, do you think are needed to help you access the new Medical Centre			
Skipped Question	None needed	Some needed	Fundamental rethink needed
22	117	224	439
2.74%	14.59%	27.93%	54.74%

QUESTION 6 What services would you like to see offered at the new centre									
Skipped Question	GP services	Physiotherapy	Blood taking (Phlebotomy)	Consultant clinics / Outpatients	Health visitors	Occupational therapy	X-ray	Ultrasound	Other services
12	380	208	302	262	163	158	282	211	239
1.50%	47.38%	25.94%	37.66%	32.67%	20.32%	19.70%	35.16%	26.31%	29.80%

QUESTION 7 In terms of accessing the new medical facility, how do you think this will compare with access to the current town centre facilities			
Skipped Question	The same	Better	Worse
11	100	93	598
1.37%	12.47%	11.60%	74.56%

QUESTION 8 Would you be in favour of retaining some medical services in the town centre		
Skipped Question	Yes	No
9	727	66
1.12%	90.65%	8.23%

QUESTION 9 Do you feel you have been kept properly informed and consulted about opening the new Medical Centre			
Skipped Question	Yes	No	Not sure
7	68	664	63
0.87%	8.48%	82.79%	7.86%

QUESTION 10 How do you think residents should be kept informed going forward								
Skipped Question	Notices at surgeries	Surgery websites	Online	Letters	Posters around town	Not sure	A dedicated and regularly updated website	Other
5	217	93	384	283	112	189	138	7
0.62%	27.06%	11.60%	47.88%	35.29%	13.97%	23.57%	17.21%	0.87%

TOTAL ANSWERED	802								
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